Care Resource delivered high-quality, comprehensive care to more than 25,000 patients in our medically underserved community, leveraging the federal and state investments necessary to bring health care where it would otherwise not exist.

COVID-19 Response

We expanded medical and behavioral telehealth services to safely treat patients, as well as efforts in providing education and treating those with the virus.

Total COVID-19 Tests
8,200

Total Vaccines
1,900

Delivered to patients, residents, and providers across our service communities.

Vision

To expand our continuum of health services and care in response to the growing needs of the underserved and hard-to-reach populations of South Florida.
Mission & Impact

Through education, research, care, treatment, and support services, Care Resource improves upon the health and overall quality of life of our diverse South Florida communities in need.

Total Visits

125,742

Including medical, dental, behavioral health, case management, STI & wellness screenings.

Healthcare Safety Net

Care Resource is a healthcare safety net for 1.5 million low-income, uninsured, and underinsured individuals in Miami-Dade and Broward Counties.

Charity Care

$6,265,000

Community Benefit

$4,865,000

87% of Care Resource patients report incomes at or below 200% of the poverty level and 66% either had no insurance or were enrolled in Medicaid.
Financials & Patient Statistics

85% Patient Care
7% Administrative Costs & Overhead
7% Investments in Expansion & Construction
1% Fundraising

FY20 Revenue: $96,301,955
Audited financial statements are available upon request.

Patient Statistics

Total Patients Cared for:
- 24,762 Care Resource Patients
- 1,707 Food for Life Network Clients
- 26,469 Total

Total Visits Provided:
- 125,742 Care Resource Visits
- 28,932 Food for Life Visits
- 154,674 Total
## Patient Statistics

### Insurance Status
- Uninsured: 53%
- Private Insurance: 38%
- Public Insurance: 9%

### Gender
- Male: 57%
- Female: 39%
- Transgender: 3%
- Other/Chose Not to Disclose: 1%

### Race
- Caucasian: 73%
- African American: 19%
- Unreported/Chose Not to Disclose: 6%
- Multiple/Other: 1%
- Asian: 1%

### Ethnicity
- Hispanic/Latino: 55%
- Non-Hispanic/Latino: 43%
- Unreported/Chose Not to Disclose: 2%

### Age
- 0-17: 6%
- 18-25: 6%
- 25-44: 43%
- 45-64: 40%
- 65+: 6%

### Service Visits
- Medical Visits: 41,459
- Case Management Visits: 40,054
- Food for Life Network Grocery Bags & Home Deliveries: 28,932
- Behavioral Health Visits: 23,478
- Substance Use Visits: 4,762
- STI/Wellness Screenings: 10,841
- Dental Visits: 8,508
- Nutritionist Visits: 1,402

### Sexual Health
- HIV Tests: 4,560
- Patients Living with HIV/AIDS: 3,746
- Tests for Sexually Transmitted Infections (STIs): 2,523
- Newly Diagnosed: 85
- Previous Positives: 378
- HIV+Patients engaged in Care: 463
- Patients Enrolled in PrEP/nPEP Services: 341

### Additional Services
- Behavioral Health Visits: 4,762
- Substance Use Visits: 10,841
- STI/Wellness Screenings: 23,478
- Dental Visits: 8,508
- Nutritionist Visits: 1,402
- Food for Life Network Grocery Bags & Home Deliveries: 41,459
- Medical Visits: 40,054
- Case Management Visits: 28,932
Care Resource created an overall economic impact in 2020 of $171.5 million, according to the state Primary Care Association. There is a return on investment of 183% for each $1.00 invested in Care Resource.

Data from the Florida Association of Community Health Center's Report on the Economic Impact of Care Resource
Care Resource accounted for 883 jobs in 2020 throughout its service area, providing jobs both at the health centers and throughout the neighborhoods and communities where they are located.

In addition to 364 CHC direct jobs, 519 additional indirect/induced jobs are sustained as a result of activity generated by Care Resource and its staff.